

ज्ञापांक 3723 / आपूर्ति

92-1-12-2016

पुलिस महानिदेशक का कार्यालय, बिहार, पटना।

पटना, दिनांक- 13-7-16

सेवा में,

निदेशक,

सूचना एवं जनसम्पर्क विभाग,
बिहार, पटना।

विषय- निविदा आमंत्रण सूचना सं०-19/2016-17 के प्रकाशन के संबंध में।

निदेशानुसार उपर्युक्त विषय के संबंध में निविदा आमंत्रण सूचना सं०-19/2016-17 की पाँच प्रतियाँ (सी०डी० सहित) संलग्न करते हुए अनुरोध है कि इसे राज्य एवं राज्य से बाहर के प्रमुख समाचार पत्रों में (अंग्रेजी एवं हिन्दी) के अगले दो संस्करणों में प्रकाशित कराने की कृपा की जाय साथ ही पी०आर०डी० वेबसाइट पर भी प्रसारित करने की कृपा की जाय। उक्त निविदा का प्रकाशन Indian Trade Journal, Kolkata के संस्करण में भी अनिवार्य रूप से कराया जाय, जिसका पता निम्न है :-

Government of India, the Controller of Publications, Civil Lines, Delhi :
110 054, (Tel No. 011-23812527, FAX : 011-23817846), Email Id-
sk.mondal.dgcis@nic.in

इस निविदा आमंत्रण सूचना का प्रकाशन किन्-किन् समाचार पत्रों में किया गया इसकी सूचना देने की कृपा की जाय।

अनु०-यथोपरि।

पुलिस महानिरीक्षक के सहायक (क्यू०),
बिहार, पटना।

प्रतिलिपि:-

1. आई०टी० मैनेजर, पुलिस महानिदेशक का कार्यालय, बिहार, पटना को कृपया सूचनार्थ। कृपया इसे आज ही वेबसाइट पर अपलोड किया जाय। साथ ही Indian Trade Journal, Kolkata के अंक में प्रकाशन हेतु Government of India, the Controller of Publications, Civil Lines, Delhi : 110 054, (Tel No. 011-23812527, FAX : 011-23817846), Email Id- sk.mondal.dgcis@nic.in के पतेपर भी अनिवार्य रूप से भेजा जाय।
2. Government of India, the Controller of Publications, Civil Lines, Delhi : 110 054, (Tel No. 011-23812527, FAX : 011-23817846), Email Id- sk.mondal.dgcis@nic.in को कृपया सूचनार्थ एवं आवश्यक क्रियार्थ प्रेषित। अनुरोध है कि उक्त निविदा का प्रकाशन Indian Trade Journal, Kolkata के अंक में करने की कृपा की जाय।

पुलिस महानिरीक्षक के सहायक (क्यू०),
बिहार, पटना।

Police Headquarters, Bihar, Patna
Notice Inviting Tender No.19/2016-17

1. Name of the Department : Office of Director General of Police, Bihar, Patna.
2. Last date & time for the acceptance of the tender : 11/ 8 /2016, Till 11:00 AM
3. Date & time fixed for the opening of the tender : 11/ 8 /2016 At 11:00 AM
4. Place fixed for receiving & opening the tender : Office of Director General of
Police, Bihar, Patna.
5. Details of Job :

| S.N. | Item name | Quantity |
|------|--------------|----------|
| 1 | Voice Logger | 09 |

Specifications and other terms & conditions of the tender may be obtained in person from this office or may be downloaded from the website www.prdbihar.org or www.biharpolice.bih.nic.in.



AIG (Q)
Bihar, Patna.

Terms & Conditions Of Tender No. 19/2016-17

1. Tender of the firm will be accepted only on the condition that if their tenders are approved, the firm shall get registered with the Commercial Tax Department, Bihar, before the purchase order is issued.
2. The tender should be submitted in two parts : (i) Technical Bid and (ii) Financial Bid, duly sealed in two separate envelopes super-scribed as "Technical Bid" and "Financial Bid".
3. All relevant papers/certificates/specifications etc. of items should be enclosed in the Technical Bid.
4. The rates of the items shall be quoted in the Financial Bid only.
5. All charges like BST/CST/Service Tax /VAT etc. shall be clearly mentioned in the Financial Bid and the net rate (in figures and words) including all taxes and duties must also be quoted. Vague offers like indicating taxes "as applicable" will not be accepted.
6. The rates of the items shall be quoted in the Financial Bid in two parts :
(i) With AMC (Annual Maintenance Contract) and (ii) Without AMC
7. There should be no cutting, over writing or correction on the rates.
8. The technical and financial bids for each item should be submitted separately in separate envelopes. The technical and financial bids for more than one items submitted together in the same envelope shall not be accepted.
9. If the financial bid is submitted in the same envelope containing the technical bid then also it shall be summarily rejected.
10. The technical and financial bids should be put in two separate sealed envelopes and the envelopes should be marked Tender No-19/2016-17 (Technical Bid) and Tender No-19/16-17 (Financial Bid) along with the name and address of the firm. **The sealed envelopes containing the technical and the financial bids should be sent in another sealed envelope which should be marked as Tender No-19/2016-17. This envelope should not bear the name and address of the firm.**
11. Up-to-date Income Tax Returns, Turn Over of last three financial years and a photocopy of PAN of the participating firm should be submitted with the technical bid. It should be specifically mentioned whether IT return has been filed manually or electronically.
12. The turn over of the firm for the 2015-16 financial year should be at least double the amount of the supply order which is being issued. A copy of the profit and loss Account of the firm for the 2015-16 financial year, certified by a Chartered Accountant should be submitted along with the tender. If the tenderer is authorized dealer or authorized supplier of manufacturing firm, then the certified details of the turnover of authorizing firm may be accepted. Tender specific authority from the OEM must be submitted.
13. If there is some discount in the price of any item, it should be deducted from price itself and should not be quoted separately.
14. If the product is available on DGS & D rate contract, then a copy of the contract must be attached and pricing be done including all taxes.
15. A copy of the test report for the product issued by a competent authority should be attached with the technical bid.
16. In case of BP/BR items, test report of TBRL is compulsory.

17. Firms participating in this tender shall also submit duly sworn affidavit to the effect that " this firm has not been black listed/debarred by any Government or Semi Government or Private Agency and no sister concern of this firm is participating in this tender."
18. Firms participating in this tender shall also submit the self attested list of users of its equipments.
19. All items shall be received at Central Clothing Store, Patna, therefore price should be quoted FOR Central Clothing Store, Phulwari Sharif, Patna.
20. Firms will have to deposit a sum of Rs.50,000/- (Fifty Thousand) only as an earnest money in the form of Bank Draft duly pledged in favour of the undersigned along with the quotations.
21. Technical Bids will be opened on schedule date and time in the office chamber of Police Headquarter. Representatives of the firms competing in the tender may remain present at the time of opening of the technical bid.
22. The technical bids will be opened first and placed before the Technical Committee of the Police Headquarters, Bihar. If the technical bids are found satisfactory as per tender conditions, it will be put before Central Purchase Committee of the Police Headquarters, Bihar. The firms may be required to participate in the demonstrations of the quoted product and discussions with this committee.
23. Any paper/document will not be accepted after opening the tender.
24. Successful firm will have to enter into an agreement after depositing a sum of 5% of the total value of the order as security money in the form of Bank Guarantee duly pledged in favor of undersigned.
25. The firm will be required to provide satisfactory service after the delivery of the product.
26. The firm will be required to supply all the items within the stipulated time frame as mentioned in the purchase order.
27. Payment for the delivered items will be made only after the acceptance report of the Inspection Committee of the Police Headquarters, Bihar.
28. The firm whose quotation is approved by the Central Purchase Committee of the Police Headquarters, Bihar, shall be invited to enter into an agreement with the undersigned.
29. It is compulsory to submit the duly filled chart attached herewith, along with the technical bid.
30. Indexing of the requisite documents must be done and submitted along with the technical bid.
31. Hands on training of the equipment must be imparted to the user group by the firm.
32. Director General of Police Bihar, Patna reserves the right to reject any or all the quotations partially or fully without assigning any reason thereof.
33. The Quantity indicated may increase or decrease at the time of issuing purchase order.

J. 12-7-16

A I G (Q)
Bihar, Police.

Digital Voice Logger

A Multi-Channel Voice Logger should have following features:

01. SPECIFICATION AND DELIVERABLES

- Enterprise Class Machines
- Headphones
- Digital Monitoring Console Software

02. CONFIGURATION : Number of ports

- DVL: 60(E1), 30(E1), 24(T1) or 60(E1), 48(T1)

03. TELEPHONY INTERFACE (Logger card)

Preferably not of Chinese origin

04. TELEPHONY CARD FEATURES

The Media Control feature should be – CODECS, Tone Detection / Generation, Caller-ID/FSK/DTMF/MF Detection, Activity / Silence Detectors, Switching (H.100 and MVIP), Automatic Gain Control (AGC), Automatic Volume Control (AVC), Stereo Recording, Echo Cancellation, Call Progress Monitoring (CPM), Full-duplex Channels, Media Streaming, Start/Stop Call Recording Triggers.

05. TELEPHONY SIGNAL PROTOCOL SUPPORT

The specifications for protocol support should be : ISDN, NFAS, CAS, Robbed Bit Signaling, E&M Immediate, E&M wink, FXS, FXO Clock and Data Recovery: Complies with AT&T TR62411 and Bellcore TA-TSY-000170

06. AUDIO SIGNAL SPECIFICATION

The Receiving Range should be: -68 dBm to + 3 dBm · Input gain control: +24 to -50 dB ·

Silence Detection: Programmable from API Transmit volume control: +24 to -50 dB · Automatic Gain Control (AGC) Programmable from API Automatic Volume Control (AVC) Programmable from API · Activity Detection Programmable from API Alert Tone Programmable · Frequency Response 300 - 3400 Hz (+/- 3dB)

07. INTERFACE

It should have a Graphical User Interface to illustrate activities on all channels simultaneously.

08. LIVE LISTENING

It should have the facility of Live Listening of Call when the Suspect call is in progress.

09. ACTIVITY

It should be able to record call from GSM, PSTN, CDMA networks. It should also record the time and duration of call.

10. CALL MARKERS

It should have the facility to add Remarks, User defined Flags and Priorities.

11. CALL RETRIEVAL

- Only the authorized user should have access to the Call Data.
- All data (including Call File), must be stored in the Database for added security.
- It should have a Strong Access Mechanism to block unwanted users from entering the Voice Recording System.
- The Admin should have a third level of protection mechanism in the form of Physical Key/Dongle on top of username and password for protection.

12. CALL FORWARDING

It should have the ability to forward calls to Users over GSM, PSTN and CDMA network.

13. EXPORT CALLS

It should be able to export calls in Wave format for easy distribution of calls and create an executable file containing details of the calls that have been exported.

14. USER MANAGEMENT

It must have the facility to create Admin, multiple User Agents, assign roles and control data access among various Agents. Should have both "Allow" and "Block" Mode.

15. TARGET MANAGEMENT

It must have the facility to enter Suspect data (name, address etc.) and have the ability to assign the suspect to a case or a group.

16. DATABASE CONNECTIVITY STATUS

The GUI Console should have the ability to check the database status with glowing effects indicating green and red color.

17. ADVANCED ANALYTICS

It should have the facility to turn values in different columns into specific filters based on the cell content and to filter rows of data based on criteria selected from drop-down menus and to enable multiple filters on different columns from the visible data where each filter acts as Logical AND

18. REPORT GENERATION

It should be able to export call data in Excel format for analysis of system performance.

19. IMPORTANT SUSPECT NOTIFICATION

It should be able to notify the arrival of Suspect marked as "Priority Target".

20. VOICE PLAYER & EDITOR

It should have the features of Easy editing with Cut, Copy, Paste, and Delete - Use unlimited Undo (and Redo) to go back any number of steps - Very fast editing of large files - Edit and mix an unlimited number of tracks - Use of the Drawing tool to alter individual sample points - Fade the volume up or down smoothly with the Envelope tool.

21. EFFECTS

It should be able to change the pitch without altering the tempo, or vice-versa - Remove static, hiss, hum, or other constant background noises - Alter frequencies with Equalization, FFT Filter, and Bass Boost effects - Adjust volumes with Compressor, Amplify, and Normalize effects - Other built-in effects should include: Echo, Phaser, Wahwah, Reverse.

22. BACKUP AND RESTORE

Comprehensive Backup and Restore mechanism should be present.

23. TRANSCRIPTION SERVICE

It should allow unlimited data to be entered through this, saved, edited and printed. It should have the facility for the data to be saved in a word file format at the desired location.

24. Fax and Modem Demodulator

It should have at least the following modulation packages:

- Low speed modulations (LSM): ITU-T V.21, V.23, V.22, V.22bis, Bell 103, Bell 212A
- FAX-Group 3 (Fax): ITU-T V.34 hdx, V.17, V.29, V.27ter, V.21 ch 2 for Fax group 3
- Medium speed modulations (MSM): ITU-T V.32, V.32bis
- High speed modulations (HSM) : ITU-T V.8, V.34, V.90

25. Visual Link Analysis :- Visual link analysis should be capable of uncovering the hidden pattern , trends , sequence of events in order to identify and prevent any terrorist , criminal activities .

26. The GIS module :- It should be able to load satellite imagery and digital maps to find the target location and terrain of the communication area. The GIS module should contain.

- (a) Layer management
- (b) Target movement analysis
- (c) Locational search
- (d) Geo fencing
- (e) Geo analysis
- (f) GIS MAP ENGINE

27. SECURITY

Only the Authorized user should be allowed access to the Call Data. No data (including Call File) which should be stored in the hard-disk but stored in the Database for added security. There should be a strong Access Mechanism to block unwanted users from entering the Voice Recording System. Admin should have a third level of protection mechanism in the form of Physical Key/Dongle on top of username and password for protection.