

ज्ञापांक 1308/401784 / आपूर्ति
70-1-19-2018(C.No.-372624/18)

पुलिस महानिदेशक का कार्यालय, बिहार, पटना

पटना, दिनांक-17/12/18

सेवा में,

निदेशक,

सूचना एवं जनसम्पर्क विभाग,
बिहार, पटना।

विषय- निविदा आमंत्रण सूचना सं०-20/2018-19 के प्रकाशन के संबंध में।

निदेशानुसार उपर्युक्त विषय के संबंध में निविदा आमंत्रण सूचना सं०-20/2018-19 की प्रतियाँ भेजते हुए अनुरोध है कि इसे राज्य एवं राज्य से बाहर के प्रमुख समाचार पत्रों में (अंग्रेजी एवं हिन्दी) के अगले दो संस्करणों में प्रकाशित कराने की कृपा की जाय साथ ही पी०आर०डी० वेबसाइट पर भी प्रसारित करने की कृपा की जाय।

इस निविदा आमंत्रण सूचना का प्रकाशन किन-किन समाचार पत्रों में किया गया इसकी सूचना देने की कृपा की जाय।

अनु०-यथोपरि।

पुलिस महानिरीक्षक के सहायक (क्यू०),
बिहार, पटना

प्रतिलिपि:-

1. आई०टी० मैनेजर, पुलिस महानिदेशक का कार्यालय, बिहार, पटना को कृपया सूचनार्थ। कृपया इसे आज ही वेबसाइट पर अपलोड किया जाय। साथ ही Indian Trade Journal, Kolkata के अंक में प्रकाशन हेतु Government of India, the Controller of Publications, Civil Lines, Delhi : 110 054, (Tel No. 011-23812527, FAX : 011-23817846), Email Id- sk.mondal.dgcis@nic.in के पतेपर भी अनिवार्य रूप से भेजा जाय।
2. Government of India, the Controller of Publications, Civil Lines, Delhi : 110 054, (Tel No. 011-23812527, FAX : 011-23817846), Email Id- sk.mondal.dgcis@nic.in को कृपया सूचनार्थ एवं आवश्यक क्रियार्थ प्रेषित। अनुरोध है कि उक्त निविदा का प्रकाशन Indian Trade Journal, Kolkata के अंक में करने की कृपा की जाय।

पुलिस महानिरीक्षक के सहायक (क्यू०),
बिहार, पटना

111

Memo No. _____

Office of the Director General of Police, Bihar, Patna


F. No.- 70-1-9-2018/supply

Date: 17/12/2018

Notice Inviting Quotation/Tender.

Tender No. 20/2018-19

Sealed tenders are hereby invited for design, development and maintenance of a **DG Dashboard Application System** for Bihar police. Interested and eligible parties may submit their tenders in the prescribed format to the 'IG (Provision), DGP Office, Old Secretariat, Patna-800015' by 03/01/2019. The tenders shall be opened on the date, place and time mentioned in the tender document. Tender document and relevant details, terms and conditions may be downloaded from our website www.biharpolice.bih.nic.in


14/12/18

IG (Provision)

Bihar, Patna

Office of the Director General of Police, Bihar, Patna

Old Secretariat, Patna, Bihar- 800015

Tel- _____, Website- www.biharpolice.bih.nic.in

NOTICE INVITING TENDER FOR / QUOTATION FOR

Design, Development and AMC DG Dashboard Application System for Bihar Police

TENDER NO. : 20 /2018-19

DATE OF ISSUE OF TENDER : 14 / 12 /2018

DATE/TIME FOR PRE-BID MEETING : 24 / 12 /2018, 4 PM

LAST DATE FOR SUBMISSION OF TENDER : 03 / 01 /2019, 4 PM

DATE/TIME FOR OPENING OF TECHNICAL BID OF THE TENDER : 03 / 01 /2019, 5 PM

DATE/TIME FOR OPENING OF FINANCIAL BID OF THE QUALIFIED BIDDERS : 07 / 01 /2019, 4 PM

PLACE OF OPENING OF THE TENDER : Office of I.G. (Provision), Police
Headquarter, Old Secretariat, Patna, Bihar.

ADDRESS FOR COMMUNICATION : I.G. (Provision), Police
Headquarter, Old Secretariat, Patna, Bihar.

Tel- 0612-2215363; E-mail- igprovision-bih@nic.in

KUP
14/12/18

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1. Introduction and background:-

The Bihar State Police organization is functioning under Home Department, Government of Bihar (GoB) as a directorate, being headed by the Director General of Police, Bihar, Patna.

Bihar has total of 44 police districts across the state (including 4 rail police districts). Some of the larger police districts (viz. Patna, Gaya, Bhagalpur, Darbhanga and Muzaffarpur) are headed by Senior Superintendent of Police (SSP) while remaining police districts are headed by SP rank officers of Indian Police Service. There are a total of 11 Ranges (each headed by a D.I.G.) and the entire state has been divided in to 4 police zones, each of them being headed by an Inspector General (Zonal IG). The districts are further divided in to subdivisions, circles, police stations and outposts in a hierarchical manner. In addition to this, there are other allied units of Bihar police, such as CID, ATS, EOU, SCRB, Wireless, STF, BMP, Special Branch, SSG, Training, Bihar Police Academy, CTS Nathnagar, FSL etc.

For effective planning and rationalization of demands being placed by various units/districts of police, it is desirable to have a **DG Dashboard** system in place, so that the status of crime, L&O & Liquor data items (including their details) may be known to the police headquarter (PHQ) while mobilizing resources or formulating future plans for police modernization.

We need to develop an application **E-Dashboard/ DG Dashboard** to maintain district / range / zone wise data of :

1. Crime Data,
2. E- Compliance Data,
3. Law & Order Data,
4. Speedy Trials Data
5. Liquor & Spirit Data and,
6. Service Book Record of every police personnel,
7. Others as requisited by department from time to time.

This application will be accessible in every districts, range, and zone of Bihar.

This application will also be accessible at PHQ level, to be able to see a consolidated report of submitted by users.

Therefore this tender is being issued to build an **E-Dashboard/ DG Dashboard** and providing an automated online facility for synchronization of data from all units/districts/Ranges and Zones and allowing the PHQ to avail necessary reports and analytics options.

Accordingly, the sealed tenders / proposals / quotation are invited from reputed and eligible agencies / bidders under "Two-bid" system-Technical Bid (unpriced) and Financial Bid (priced) for design, development and maintenance and training of an ' **E-Dashboard/ DG Dashboard**'

2. General Terms and Conditions:-

1. Tender of the firm will be accepted only on the condition that if firm should have valid GST number before the purchase order is issued.

2. The tender should be submitted in two parts:

- (i) Technical bid,
- (ii) Financial bid.

Both bid should be sealed in two separate envelopes super- scribed as "Technical bid" and "Financial bid".

3. All relevant papers / specifications etc. of services should be enclosed in the Technical Bid.

4. The rate of the services should be quoted in Financial Bid only.

5. All charges like IGST/CGST/SGST etc. shall be clearly mentioned in the financial bid and the net rate (in figures and words) including all taxes and duties must also be quoted. Vague offers like indicating taxes- "as applicable" will not be accepted.

6. The rates of services shall be quoted in financial bid including AMC (Annual Maintenance Contract) charges for 5 years.

7. There should not be any cutting, correction or over-writing on the rates.

8. The technical and financial bids should be submitted separately in separate envelopes. If the financial bid is submitted in the same envelope containing the technical bid, then it shall be summarily rejected.

9. The technical and financial bids should be put in two separate sealed envelopes and the envelopes should be marked "QUOTATION NO. _____ (Technical Bid)" and "QUOTATION NO. _____ (Financial Bid)" along with the name and address of the firm. The sealed envelopes containing the technical and financial bids should be sent in another sealed envelope which should be marked as "QUOTATION NO. _____". This envelope should not bear the name and address of the firm.

10. Income tax returns of last three years, a photocopy of PAN card and turn-over of any two of the previous three financial years should also be submitted with the technical bid. It should be specifically mentioned whether the Income Tax return has been filed manually or electronically. A photocopy of the GST registration no. should be submitted with the technical bid.

11. The turnover of the firm for the last reported financial year should be at least equal to the amount of supply order which is being issued. A copy of the profit and loss account of the firm for any two of the previous three financial years should be submitted along with the tender. If the tenderer is authorized dealer or authorized supplier of the manufacturing firm, then the certified details of the turnover of the manufacturing firm may be accepted. Tender specific authorization from OEM must be submitted, but in certain cases where authorization from OEM is not required, the "Technical-cum-User Committee (T.U.C.," shall decide about exemption (if any) on a case-by-case basis, citing appropriate reasons for the same.

12. If there is some discount in the price of any items / services, it should be deducted from price itself and such discounts should not be quoted separately.

13. Firms participating in this proposal shall also submit a duly sworn affidavit to the effect that "this firm has not been blacklisted/debarred by any Government or Semi-Government or Private agency and no sister concern of this firm is participating in this tender".

14. Firms participating in this tender shall also submit a self-attested list of users of its products and services.

15. Technical bids shall be opened on scheduled date and time in the office chamber of the undersigned. Representatives of the firms competing in the tender may remain present at the time of the opening of technical bid.

16. The technical bids will be opened first and placed before the Technical Committee of the Police Headquarter, Bihar. If the technical bids are found satisfactory as per tender conditions, it will be put before the Central Purchase Committee of the Police Headquarters, Bihar. The firms may be required to participate in the demonstration of the quoted product and discussions with the technical committee.

17. Any paper/document will not be accepted after opening of the tender.

18. The firm will have to provide satisfactory after-sales service after the delivery of the product.

19. Payment for the delivered services will be made only after acceptance report of the Inspection

20. Director General of Police, Bihar, Patna reserves the right to reject any or all of the bids partially or fully, without assigning any reasons thereof.

21. All bids are to remain valid for a period of 6 (Six) months from the last date of submission.

22. The undersigned reserves the right to alter/ modify the scope of work mentioned in this tender document at any state during the bidding process.

23. The scope of work and desired functionalities of the **DG Dashboard Application System** are attached with this tender and marked as "**Annexure-A**".

Note: Successful form will be eligible to get AMC of Software according to Bihar Financial Rules.

3. Evaluation of Bids and Proposals:-

a). The sealed covers containing technical proposal and prequalification documents will be opened in the first instance in the presence of representatives of the bidders. The Pre-qualification documents are required, as mentioned in the general terms and conditions of this tender.

b). Technical proposals of only the bidders qualifying the pre-qualification criteria will be evaluated. Bidders will be required to make presentation of their proposals.

c). The evaluation of the technical proposal will be done by the "Technical-cum-User Committee (T.U.C.)" of the Police Headquarter, Bihar.

d). Technical evaluation will be done on the basis of technical bid and presentation given by the representative of the agency as per evaluation sheet annexed as Annexure-B.

e). Minimum of 70 (Seventy) Marks (out of 100) will have to be scored by bidders to technical qualify in this tender (**Annexure-B**).

f). Financial bids of only the technically qualified bidders will be opened. The format for the financial bid annexed at Annexure-C.

g). Financially Lowest qualified bidder will qualify for award of work order.

4. Scope of work:-

i. To design and develop the **DG Dashboard Application System** for Bihar police, as per objectives and guidelines provided in ANNEXURE-A.

ii. To prepare the administrative interface for use by SP / DIG / IG and PHQ level officials, for gaining access to a consolidated report/search facility of the entire state level **DG Dashboard** database.

iii. Hosting of the proposed application (**DG Dashboard Application System**) will be done in Data Center, Bihar.

iv. Extensive training should be provided to users at District and PHQ level on operation, maintenance and troubleshooting of the **DG Dashboard Application System**.

v. Additionally a separate training should be provided to Super-User (PHQ's Chief Administrator for **DG**

Dashboard).

vi. To conduct information security audit of the **DG Dashboard Application System** through CERT-In empanelled agency, make such report available to PHQ and also fix all issues pointed in such audit report.

5. Deliverables:-

- 1. Hardware for Data Center and Software Requirement Specifications for the project.
- 2. Software Design Documents.
- 3. Test Cases and test plan to conduct acceptance test jointly.
- 4. User manual, Admin manual and Help documentation.
- 5. Full Application source-code, database design and schema.
- 6. Information Security Audit of the **DG Dashboard Application System**.
- 7. Licenses wherever required & undertaking for non-infringement of Trademarks and Copy rights.

NOTE- Chosen vendor is expected to provide **DG Dashboard Application System** and all of the above deliverables at the earliest and preferably within 6 months timeframe after issuing of purchase order.

6. Training:-

For the effective uses of the developed application vendor must compulsorily provide training at PHQ as well as all district, zones and ranges of Bihar.

Following training needs are to be provided by Vendor as part of the scope:

- Data-Entry Training
- Search and Report generation Training
- Application update and synchronization Training
- Support/ troubleshooting training

7. Intellectual Property Rights:-

The Intellectual Property Rights of the DG DASHBOARD application will rest with Bihar Police. The supplier will provide the source code of the application to Bihar Police at the time of acceptance testing.

ANNEXURE-A : Statement of work and technical specifications

We need to develop an application **E-Dashboard/ DG Dashboard** to maintain district / range / zone wise data of:

1. User Management
 - a.) Maintain Roles
 - b.) Add or remove users
 - c.) Maintain login data
2. Crime Data,
 - a.) Day Wise Crime Activity
3. E- Compliance Data,
 - a.) CM, DGs Letters
 - b.) CWJC, Cr. WJC & MJC
4. Law & Order Data,
 - a.) Proclaimed Offender Report
 - b.) Arresting
 - c.) CCA Proposal
 - d.) Goonda Register
 - e.) Preventive Action Report
 - f.) Recovery
 - g.) Vehicle Checking Report
 - h.) Warrant / Attachment
5. Speedy Trial Data
 - a.) Speedy Trials Details
 - b.) Cases Related to Acquittals
6. Liquor & Spirits Data
 - a.) Liquor & Spirits Recovery
 - b.) Destruction of Liquor
 - c.) Action against Personnel

7. Service Book Record of every police personnel.

- a.) Basic Details
- b.) Appointment Details
- c.) Promotion History
- d.) Posting History
- e.) Increment Details
- f.) GISS Details
- g.) Leave Details
- h.) Punishment
- i.) Awards & Rewards
- j.) Publications
- k.) Training
- l.) Foreign Service Contribution
- m.) House Building Advance

8. Reports of all heads

- a.) Separate Reports
- b.) Compiled Reports

9. Others as requisited by department from time to time.

ANNEXURE- B: Bid Evaluation Methodology

The evaluation of technical bids will be made by T.U.C. and points will be awarded as per following mentioned criteria:-

1. Bidder should have .NET or JAVA along with Web 3.5 experience and should demonstrate at least one success story in each where these have been implemented during last 3 years. [10 marks]
2. Bidder should have to present an authentic application demo with database connectivity (as mentioned in document) of application. [40 marks]
3. Bidder should have worked with two different Departments of Bihar police handling similar work. [10 marks]
4. The bidder must have at least 5 full-time software developers working under the firm. Detailed bio-data of all such staff needs to be submitted with the technical bid. [10 marks]

5. The bidder should have implemented at least one Data Management Applications for different govt. / police departments. [10 marks]

6. The bidder should have office in Patna, Bihar, with ability to provide onsite/online technical support to all police districts and units located in Bihar. [10 marks]

7. The bidder should have adequately trained staff who can work with open source tools and technologies. [10 marks]

ANNEXURE-C: Format for Financial Bid

All costs to be mentioned in Rupees

1. Cost for design, development, testing, implementation & Annual Operation cost of "DG Dashboard" Application-

- a. Total Cost -----
- b. Tax -----
- c. Total Cost (including tax) -----
- d. Annual Operation Cost -----
- e. Tax -----
- f. Total Annual Operation Cost (including tax) -----

2. Cost for training sessions (Per Training Session Cost) -

- a. Total Cost -----
- b. Tax -----
- c. Total Cost (including tax) -----

3. Cost for new implementation in existing system.

- a. Total Cost -----
- b. Tax -----
- c. Total Cost (including tax) -----

Terms & Conditions of Re-Tender No.-20/2018-19

1. The tender should be submitted in two parts: (i) Technical Bid and (ii) Financial Bid, duly sealed in two separate envelopes super-scribed as "Technical Bid" and "Financial Bid".
2. All relevant papers/ E.M.D./certificates/specifications etc. of items should be enclosed in the Technical Bid.
3. The rates of the items shall be quoted in the Financial Bid only.
4. All charges like IGST/CGST/SGST etc. shall be clearly mentioned in the Financial Bid and the net rate (in figures and words) including all taxes and duties must also be quoted. Vague offers like indicating taxes "as applicable" will not be accepted.
5. The rates of the items shall be quoted in the Financial Bid in two parts :
(i) With AMC (Annual Maintenance Contract) and
(ii) Without AMC
6. There should be no cutting, over writing or correction on the rates.
7. The technical and financial bids for each item should be submitted separately in separate envelopes. The technical and financial bids for more than one items submitted together in the same envelope shall not be accepted.
8. If the financial bid is submitted in the same envelope containing the technical bid then also it shall be summarily rejected.
9. The technical and financial bids should be put in two separate sealed envelopes and the envelopes should be marked Tender No-20/2018-19 (Technical Bid) and Tender No-20/2018-19 (Financial Bid) along with the name and address of the firm. The sealed envelopes containing the technical and the financial bids should be sent in another sealed envelope which should be marked as Tender No-20/2018-19. This envelope should not bear the name and address of the firm.
10. Income Tax Returns of last three years, a photocopy of GST registration number of the participating firm and turn-over of any two of the previous three financial years should be submitted with the technical bid. It should be specifically mentioned whether IT return has been filed manually or electronically.
11. The turnover of the firm for the last reported financial year should be at least equal to the amount of the supply order which is being issued. A copy of the profit and loss Account of the firm for any two of the previous three financial years, certified by a Chartered Accountant should be submitted along with the tender. If the tenderer is authorized dealer or authorized supplier of manufacturing firm, then the certified details of the turnover of authorizing firm may be accepted. Tender specific authorization from the OEM must be submitted, but in certain cases where authorization from OEM is not required, the Technical-cum-User committee (T.U.C.) shall decide about exemption (if any) on a case-by-case basis; citing appropriate reasons for the same.
12. If there is some discount in the price of any item, it should be deducted from price itself and such discounts should not be quoted separately.
13. If the product is available on DGS & D rate contract, then a copy of the contract must be attached and pricing be done including all taxes.
14. In case of Bullet Proof/Bullet Resistant items, test report of TBRL or any Government Approved/Recognized Laboratory is compulsory.
15. Firms participating in this tender shall also submit duly sworn affidavit to the effect that " this firm has not been black listed/debarred by any Government or Semi Government or Private Agency and no sister concern of this firm is participating in this tender."

16. Firms participating in this tender shall also submit the self attested list of users of its equipments.
17. All items shall be received at Central Clothing Store, Patna; therefore price should be quoted FOR Central Clothing Store, Phulwari Sharif, Patna.
18. Firms will have to deposit a sum of Rs.10,000/- (Ten Thousand) only as an earnest money deposit in the form of Bank Draft duly pledged in favor of the undersigned along with the quotations. The small scale units located in Bihar shall not be liable to deposit earnest money. Exemption from submitting E.M.D. will also be available to those who are registered with the Central Purchase Organization/State Purchase Organization and National Small Industries Corporation (NSIC).
19. Technical Bids will be opened on scheduled date and time in the office chamber of Police Headquarter. Representatives of the firms competing in the tender may remain present at the time of opening of the technical bid.
20. The technical bids will be opened first and placed before the Technical Committee of the Police Headquarters, Bihar. If the technical bids are found satisfactory as per tender conditions, it will be put before Central Purchase Committee of the Police Headquarters, Bihar. The firms may be required to participate in the demonstrations of the quoted product and discussions with this committee.
21. Any paper/document will not be accepted after opening the tender.
22. The firm will be required to provide satisfactory after-sales service after the delivery of the product.
23. The firm will be required to supply all the items within the stipulated time frame as mentioned in the purchase order.
24. Payment for the delivered items will be made only after the acceptance report of the Inspection Committee of the Police Headquarters, Bihar.
25. The firm whose quotation is approved by the Central Purchase Committee of the Police Headquarters, Bihar, shall be invited to enter into an agreement with the undersigned.
26. It is expected to submit the duly filled chart attached herewith, along with the technical bid if not the tender shall be summarily rejected.
27. Indexing of the requisite documents must be done and submitted along with the technical bid.
28. Hands on training for 3 weeks of the equipment must be imparted to the user group by the firm after successful installation.
29. Director General of Police Bihar, Patna reserves the right to reject any or all the quotations partially or fully, without assigning any reason thereof.
30. The Quantity indicated may increase or decrease at the time of issuing purchase order.
31. The bids must be include the data sheet of individual item.

**I G (Provision)
Bihar, Police.**