

पत्रांक- ११०/एस०सी०आर०बी०

राज्य अपराध अभिलेख ब्यूरो, बिहार, श्री साई तारा कम्पलेक्स, आई०ए०एस० कॉलोनी,
बेली रोड, पटना-801503

प्रेषक,

डॉ० कमल किशोर सिंह, भा०पु०से०,
पुलिस महानिरीक्षक,
एस०सी०आर०बी०,
बिहार, पटना ।

सेवा में,

आई०टी० मैनेजर
पुलिस मुख्यालय,
बिहार, पटना ।

पटना, दिनांक - ०९. १०. २०१८

विषय:- बिहार पुलिस के वेवसाईट पर Quotation Invitation No.01/2017-18 Upload करने के संबंध में ।

महोदय,

उपर्युक्त विषय के संदर्भ में कहना है कि संलग्न Quotation Invitation No.01/2017-18 बिहार पुलिस के वेवसाईट पर Upload करने का कष्ट किया जाय।

अनुलग्नक:- यथोपरि ।

विश्वासभाजन,



(डॉ० कमल किशोर सिंह)

राज्य अपराध अभिलेख ब्यूरो, बिहार, श्री साई तारा कम्पलेक्स, आई०ए०एस० कॉलोनी,
बेली रोड, पटना-801503

Quotation Invitation No. 01/2017-18

1. विभाग का नाम:- पुलिस महानिदेशक का कार्यालय, बिहार, पटना ।
2. विज्ञापनदाता का पदनाम एवं पता:- अपर पुलिस महानिदेशक, एस०सी०आर०बी०, बिहार,
श्री साई तारा कम्पलेक्स, आई०ए०एस० कॉलोनी,
बेली रोड, पटना-801503
3. Quotation समर्पित करने की तिथि एवं समय:- निविदा प्रकाशित की तिथि से किसी कार्य दिवस में
दिनांक 23.10.2017 के 15:00 बजे तक ।
4. Quotation विवरणी का स्थान:- विज्ञापनदाता का कार्यालय, श्री साई तारा कम्पलेक्स,
आई०ए०एस० कॉलोनी, बेली रोड, पटना-801503
5. Quotation खोलने की तिथि:- दिनांक 24.10.2017 के 11:30 बजे ।
6. कार्य का विवरण:- राज्य अपराध अभिलेख ब्यूरो, बिहार, पटना के कार्यों हेतु
Maintenance of the Web portal www.
scrbbihar.gov.in हेतु इच्छुक फर्म / कम्पनी से
Quotation आमंत्रित किया जाता है, जिसका ब्योरा निम्न
प्रकार है:-

Maintenance of the Web portal www.scrbbihar.gov.in,

CPU: Intel E3-1271v3 | 3.60 GHz Quad Core w/HT

RAM:40 GB memory

Disk Space: 14 TB storage (RAID-1)

Unmetered bandwidth

Permanent IP assignment: 2 dedicated IPs

SSL certificate

Backups: Automatic Schedule

Technical Support: Unlimited support 24/17/1365

Uptime Guarantee: 99.9%

CPanel: Industry standard Control Panel included

Load time: 4x faster

Features: -

Optimized for Speed	Email Spam filter	MySQL-Optimized Virtual Machines
Choose Apache or Nginx	Web-Based Control Panel	Powered by Linux-VServer
Varmish Cache-10x Faster	Crontabl Access	Full Unix Shell
Multiple PHP Support	Unlimited Email Accounts	Perl Support
Real-time Malware injection Scan	Python Support	Access to Raw Log Files
Real-time PHP Vulnerability Check	Guaranteed Memory Resources	Server Side Includes (SSI)
Inbuilt CSS/JS optimizer	Ruby on Rails	Scalable Resources & Pricing
Storage & Bandwidth	Unlimited Domain Hosting	Web-Optimized Virtual Machines
Php5 Support	IPV6 Support	Root SSH Access
Canned CGI Scripts	Network Isolation	SLL Secure Server
Best-of-breed routers and servers	Full CGI Access	

In order to maintain the Web portal we require Maintenance support to successfully host the site on the SDC server.

1. Removal of temporary files and general optimization
2. Manual backup and verification and automated backup system and scheduling
3. Comprehensive review / audit of firewall logs
4. Network connectivity (download and upload speeds tests)
5. Administrative password rotation
6. Remote assistance software updates
7. Checking server log files
8. Examining folder permissions
9. Monitoring network temperature applications
10. Ensuring adequate redundancy of systems
11. Examining security features
12. Installing security software patches
13. Reading server logs for security alerts or evidence of computer hacking attempts.
14. Updating antivirus software on all computers on the network.
15. Updating critical service packs and software updates.
16. Performing regular comprehensive back-ups to ensure that vital data can be retrieved from storage in the event of a system failure.
17. Perform preventative maintenance.
18. Deployment of approved software patches
19. Notifications of service issues discovered through monitoring and the resolution.
20. Password resets for the supported servers, server applications and services.
21. A parallel lo-graphics (text-only) website with functionality as far as possible within the limitation of text-only display

22. Variety of data facilities to be made available through the back-end to allow the Information Services (IS) Manager to compact and repair the database from time and to manage the database itself.


- Managing day-to-day tasks of your website, security issues, patches, and updates
- Analytics & Reporting : **Tracking and Generating Usage Reports**
 - Interpreting the trend and fine tuning site objectives and goals,
 - higher data limits, more custom variables, a service level agreement, and a dedicated support team
 - Determine which areas of the site are visited most often, how long people stay on each page, how many different pages they look at, how many hits and unique hits occur daily, weekly or monthly
- A data-centric back-end that allow to implement and manage features and to administer the site
- Search mechanisms that allow users to filter data and identify specific information
- Back end data-entry system to allow SCRB staff to securely update information to the database and web portal
- Three levels of security for data entry or for managing and sharing information through the website. Level 0 access identifies information available to the general public, level 1 will refer to clerical access to back-end data entry , and level 2 will be administrative access to the data entry system
- A parallel lo-graphics (text-only) website with full functionality as far as possible within the limitation of text-only display
- Variety of data facilities to be made available through the back-end to allow the Information Services (IS) Manager to compact and repair the database from time to time and to manage the database itself

PHYSICAL SUPPORT AT THE SITE

We require to deploy 3 dedicated employees for a 24x7 shift for server administration.

Required Education and Experience are as follows:-

1. MCA/B.Tech
2. Microsoft Certification (MCSE) or equivalent certification in relevant programs.
3. Three to five years of experience in maintaining and supporting a Microsoft environment
4. Strong record of completed projects across various computing platforms
5. Functional knowledge of network topologies
6. Experience in clustering, communications and current Technologies
7. Functional Knowledge of currently used software.


पुलिस महानिरीक्षक,

एस०सी०आर०बी०, बिहार, पटना।