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पुलिस मुख्यालय द्वारा आमंत्रित निविदा सूचना संख्या-20/2018-19 से संबंधित दिनांक-24.12.2018 को सम्पन्न Pre-Bid Meeting के आलोक में प्राप्त Queries के निराकरण के संबंध में।

Sr. No.	Queries	Clarification
1	The Dashboard application shall consume data in digital format, so we will need the sources of digital data, formats/databases they are currently in and the size and the access rights to these sources.	For Bihar Police HQ Source of data is districts, Ranges, Zones and units (Total-.....). In this application data will be filled by different districts, zones, ranges and units from hard copy given by different Police Stations of particular districts.
2	The scope mentioned has to be defined finitely, elaborating the scope, manpower required, SLA to be maintained.	a). Kindly read ANNEXTURE-A carefully, we have already mentioned our scope of work clearly. We need the exact fields in our application no more no less. b). After successful delivery and installation of software. We need MINIMUM 3 persons/ Day to maintain (AMC) this application. We need support in Data Center 24hrs *7 Days (8hrs shift * 3=24hrs) for next 5 years.
3	The infrastructure details like server hardware, connectivity need more clarity, as who shall provide the infrastructure and at what location.	We will provide Data Center and hosting environment for DG Dashboard. You have to provide only software requirement specifications for your application that will install in data center's server.
4	From the commercial perspective, we need clarity on the Billing & Payment Terms with defined milestones and KPI indices.	Payment will be made only after successful delivery of application. Once our technical team will certify application. Then after we will make payment to the company. AMC payment will be made on monthly basis. We will consider per training cost and we will make payment only after successful training sessions. You have to provide equipments for training sessions.
5	We request you for a Presentation to showcase our Offering for the DG Dashboard application and share our learnings from DG Dashboard Application Implementation in states like Karnataka, Rajasthan and Andhra Pradesh.	-
6	Normally the software solutions are researched and rated by global agencies like Gartner and Forrester and inclusion of Products in their leadership quadrants ensures that the software product is reliable, backed by proper Support, Maintenance and R&D.	-
7	Our Solutions Product Licenses are also available on GeM Portal. We can prepare a BOQ as per your requirements and share with you for a direct procurement from GeM.	-

Users: We need a number of users. We need a facility to create users from our end and to provide them liberty to choose roles.

Reports: We need reports of every section which is already clearly mentioned in ANNEXTURE-A

Training: We need training as per our requirement. You must be ready to provide training to our employees/ officers. You have to provide equipments for training.

Deliverables : 1. We need only software requirements for data center.
2. 6. Mentioned above. .

ज्ञापांक 54/406018 / आपूर्ति
70-1-19-2018

पुलिस महानिदेशक का कार्यालय, बिहार, पटना

पटना, दिनांक-14/01/19

प्रतिलिपि:-

- आई0टी0 मैनेजर, पुलिस महानिदेशक का कार्यालय, बिहार, पटना को कृपया सूचनार्थ। कृपया इसे आज ही वेबसाइट पर अपलोड किया जाय। साथ ही Indian Trade Journal, Kolkata के अंक में प्रकाशन हेतु Government of India, the Controller of Publications, Civil Lines, Delhi : 110 054, (Tel No. 011-23812527, FAX : 011-23817846), Email Id-sk.mondal.dgcis@nic.in के पतेपर भी अनिवार्य रूप से भेजा जाय।

14/01/19
पुलिस महानिरीक्षक के सहायक (क्यू),
बिहार, पटना